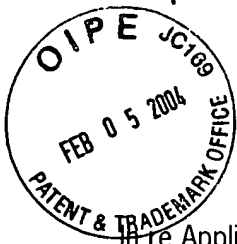


02-6-04

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PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE  
(MBHB Case No. 01-301)

In re Application of: )  
 )  
 Alastair Hugh Chisolm, et al. )  
 ) Examiner: Singh, Noel K.  
 Serial No.: 09/691,649 )  
 ) Group Art Unit: 2153  
 Filed: October 17, 2000 )  
 )  
 For: Network Management Apparatus and )  
 Method for Identifying Causal Events )  
 on a Network )

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Technology Center 2100

Commissioner for Patents  
P.O. Box 1450  
Alexandria, Virginia 22313-1450

TRANSMITTAL LETTER

Dear Sir:

In regard to the above-identified patent application:

1. We are transmitting herewith the attached:
  - a. Response to Office Action, mailed September 8, 2003 (13 pgs.);
  - b. Petition for Extension of Time (1 pg.); and
  - c. Return Receipt Postcard.
2. With respect to additional fees:
 

<u>      </u>	A. No additional fee is required.
<u>  x  </u>	B. Attached is a check in the amount of \$420.00.
3. Please charge any additional fees or credit overpayment to Deposit Account No. 13-2490. A duplicate copy of this sheet is enclosed.
4. CERTIFICATE UNDER 37 CFR 1.10: The undersigned hereby certifies that this Transmittal Letter and the document(s) as described in paragraph 1 hereinabove, are being deposited with sufficient postage as Express Mail in the United States Post Office to Addressee: Commissioner for Patents, P.O. Box 1450, Alexandria, Virginia 22313-1450 on this 5th day of February, 2004. **EXPRESS MAIL NO.:** EV 333554133 US.

Date: February 5, 2004

By:   
Neilesh R. Patel  
Reg. No. 50,918